

3M True Definition Instructions for Doctors

Connecting with Great Lakes Orthodontics:

- Call 3M customer service
- Give them our connection email portalaccess@greatlakesortho.com
- 3M will make that connection and you will be able to send scans immediately

Sending Cases:

- Select “Patients”
- Type in the patient name and click “Add New”
- Fill in patient information
- “Scan Now”
- On your left, select the arch you are about to scan
- When scan is complete, select the check mark
- Select your next arch and follow the same steps
- When you’ve finished scanning, you are ready to send your case to Great Lakes Orthodontics
- On the left of the screen, select “Date Request”
- “OK”
- Select “Great Lakes Orthodontics”
- Thoroughly fill out the “Notes” section with your case instructions as you would fill out a prescription.